Cancellation/Rescheduling policy

Cancelling/ Rescheduling bookings more than 48 hours prior to practical date are allowed with a $50 administrative fee per person on the booking.

Cancellations without intention to rebook within 48 hours of practical session date will equate to 80% of your booking fee. This also applies to no shows on the day.

Rescheduling within 48 hours of practical session date with incur a 50% rescheduling fee and proof of completion on online theory before a new date is given.

If ILICENCE cancels an appointment with less than [48 hours’ notice], a new appointment will be scheduled without penalty to the client, subject to availability.

This policy is to confirm your commitment to attending the scheduled appointment and for us to deliver the best experience possible for you. And to protect ILICENCE’ interest in the incident of late cancellations/reschedules and no-shows.

Occasionally due to weather we will have to move to another location nearby or you can have the option to reschedule to another date convenient to both parties at no cost to you.

To cancel/modify an existing appointment please email name/date of booking to Info@Ilicence.com.au